

## New Call Centre for Bosch Seimens Home Appliances

When BSH moved their call centre for customer care to Kettering from Milton Keynes, Space Efficient Interiors Ltd was asked to produce floor plans to accommodate 125 members of staff. Facilities had to include open plan areas, management offices, meeting rooms and a rest room facility.

After an initial consultation a first draft space plan was drawn up and discussions then took place between management and staff from all departments to fine tune the requirements. A final 2D and 3D plan was then produced and approved.

“ Working to a very tight dead line we had seven days to build and finish all partitioning and install all furniture which included two 5 metres runs of storagewall.”

All desks had to be equipped with individual wieland switched and fused power sockets as well as both vertical and horizontal cable management.

The project was completed on time and within budget.



Cabled managed wave desks built in cluster of eight or six with meeting ends, pedestals, desk up screens and task seating.

The rest room area was planned with soft seating areas for relaxation using individual sofa chairs and coffee tables as well as tables and chairs creating an informal eating place within the kitchenette area.

Meeting rooms were equipped with circular tables on a pedestal base and four leg frame meeting chairs.

Managers' offices were equipped with crescent workstations, pedestal, storage unit and meeting table and chairs.